

Retail banking and financial institutions



Within retail banking, the protection of your assets be they property, staff, equipment or estate needs essential safeguarding from potential intruders and criminals that can affect the livelihood of your business. According to the British Crime Survey 2006, crime cost UK businesses £19 billion, causing unwanted damage, disruption and expense. ID Technology is fully committed to delivering the most cost-effective, technically challenging and operationally beneficial electronic monitoring and control systems to businesses.

The following provides guidance of the technology, systems and solutions that ID offer to its customers to reduce crime and improve safety:

Measured service delivery times with ID employed highly conversant and industry time served technicians:

Strict compliance figures and first fix rates are agreed within SLA's with our clients. A

comprehensive network of engineers based across the UK and Ireland ensure ID deliver a first rate service, and are on call 24 hours a day to deliver the quickest response possible to ensure that your business never stops.

Added value operations and services;

The security system offers benefits not traditionally associated with a CCTV security system. Advantages such as **People/Footfall Counting** in branches, **Data-mining** (gaining statistics from till/cash transactions), POS checking, training and health and safety can be used by departments marketing and operations through a system performing tasks traditionally carried out by CCTV system operators. With systems performing these additional functions our clients benefit from a much quicker return on investment and utilises other divisions within a business.

Integrated systems:

The CCTV system can be completely integrated with the access control and



intruder alarm systems, so that if a door is entered through the access control, the CCTV will automatically focus on the person and record imagery. Users will have detailed snapshots and records of persons entering a designated area.

Proven online support through remote diagnostics solutions to minimise fix times.

The system reports to ID Technical Support its current operating status, allowing the customer to know immediately if a camera is broken. Any technical alarms will be received at ID and dealt with accordingly and as agreed with the client. This also incorporates remote maintenance, a health check via dial up which can provide a report to ID and/or the client showing the system technical status, history and overall health. Where clients have used this facility they have enjoyed up to 50% reductions in engineer calls to their sites.

Experience in working in cash handling environments

ID is the UK's largest security provider of casino's covering 56% of the market in 2007. We have specialised personnel that are experienced in dealing with high risk, high cash volume environments; creating unique solutions specifically around each client and individual location.

Experience with working with major high street retailers and national chains

Our clients include large multi-national blue chip companies and retailers. We have extensive experience of working with customers with hundreds of sites including high street branches and head offices. We have built up a long lasting and trusted partnership with our customers who rely on us to ensure that their business is protected and working to its maximum capacity.

Automated operation:

ID systems can be programmed to work at any specific time selected by the customer.

For example, external CCTV systems can be programmed to work between 20:00 and 06:00, so that any movement is recorded at night but does not prevent or obstruct day to day operations.

Remote monitoring:

ID will alarm trigger images and audio to either your own or a third party Central Station, allowing complete reactive monitoring of staff and properties. This can also be interfaced with the intruder alarm and access control system to give Video Verification on activation. Sites can be networked for a company's entire property portfolio, enabling sites to be monitored and secured via one location, reducing fixed and staff costs.

About ID Technology Group

As one of the UK's largest independent providers of integrated electronic security solutions, ID offers a consultative approach to organisations aiming to maximise their commercial security, whilst benefiting from cost efficiencies. ID understands the needs and changing environments of its customers, offering CCTV, Access Control and EAS security solutions as standard. Customers benefit from additional future proofing advantages such as store operating information, health and safety checks and marketing data that ID's integrated systems can provide.

With over twenty years of experience, ID addresses the security needs of some of the UK's leading organisations in the retail, leisure, entertainment, commercial and industrial sectors.

For more information on how ID can help protect your business contact our Business Development Team on:

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